



**CornerStone**  
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**Microsoft**  
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**Sales, Setup & Servicing**  
**Repairs, Upgrades & Advice**  
**Virus, Spyware & Ransomware Removal**  
**Inks, CD/DVDs & Data Recovery**



**Rapid response, good, honest advice & low costs from a reliable, well established local company**

	In Shop	On Site 0800-2000
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<b>computer setup:</b> (excludes delivery, if bought from us): includes: unpacking, setting up internet, email, printer, internet security & copying data from old computer - price covers first hour, then £10 per 15 minutes	N/A	£40
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<b>online support:</b> £5.00 per 10 minutes we access your computer (requires free software) to diagnose/fix software issues	N/A	N/A
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<b>computer service:</b> check/setup BIOS, check PSU voltages, check HDD/SSD & battery, clean CPU, heatsink, fan & vent, report unsafe/out-of-date software, remove temp files & adware, optimize Windows & install (NOT upgrade) Windows (8.1/10) updates (software updates=£20)	£30	£50
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<b>hardware diagnostics:</b> test for errors/faults in CPU, CPU cache, memory (RAM), HDD/SSD (read/write errors, bad/pending sectors, wear level & SMART attributes), motherboard, graphics, ODD, keyboard, mouse/touchpad/touchscreen, fans, BIOS & 1 hour system stress test	£30	£50
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<b>virus &amp; spyware scans:</b> if Windows is heavily infected, scanning is unlikely to be effective- recommend backup data (can't copy programs) & reinstall Windows	<b>basic:</b> 5 scanners	£20	£40
	<b>standard:</b> 5 scanners & change security	£35	£55
	<b>extreme:</b> 10 scanners & change security	£50	£70

<b>change internet security:</b> thoroughly remove current internet security & install new/better security, install/setup safe web browser, remove temp files & adware	£20	£40
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**when installing Windows, Linux or macOS, EVERYTHING will be lost (e.g. documents, pictures, music, etc) unless backed up first, but programs can NOT be copied- you'll need your CDs (& licences) to reinstall**

<b>OS Install &amp; Setup</b>	<b>Windows</b>	<b>basic:</b> internet security, safe web browser, PDF reader & creator, better start menu, hardware status, media player, photo viewer, remote support app, Microsoft dotNet runtimes	£29	£49
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<b>OS Install &amp; Setup</b>	<b>Windows</b>	<b>premium:</b> LibreOffice, Skype, secure email client, cleaner & optimizer, program updater & uninstaller, CD/DVD writer, file manager/compression/backup, disc status, program dock, auto-restore point creator, enhanced trouble shooter, Microsoft Visual C++ runtimes	£39	£59
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**Windows 10 is the slowest version of Windows, so it's HIGHLY recommended to change HDD for SSD as they're up to 10x faster & not damaged by movement (essential for portable computers!)**

<b>OS Install &amp; Setup</b>	<b>Linux mac</b>	<b>premium (10.12+ only):</b> internet security, anti-malware, safe web browser, LibreOffice, Skype, secure email client, file manager, remote support app	£39	£59
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<b>OS Install &amp; Setup</b>	<b>Linux mac</b>	<b>premium:</b> firewall, safe web browser, LibreOffice, Skype, secure email client, media players, photo editor & manager, CD/DVD writer, program dock, file manager, remote support app, temperature monitor, system backup, Windows emulator, games	£34	£54
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<b>after install, additional user:</b> account & software setup & data integration	£10	£20
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<b>Windows or macOS updates</b> (saving you MANY hours!)	£30	£50
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<b>data backup</b>	up to 50GB=£0.50/GB & over=£0.25/GB (minimum prices listed, maximum in shop price=£50) files copied to HDD, USB3/class 10 flash drive/card (or CD/DVD @ £5 per disc)	£10	£30
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<b>HDD/phone data recovery</b>	£25	£45
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<b>flash drive/card data recovery</b>	£10	£30
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<b>make DVD movie</b> from digital pictures (slideshow) or videos (up to 2 hours per DVD)	£10	N/A
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<b>internet router setup:</b> (may require ISP user account details) includes security review, install/setup safe web browser & removal of temp files & adware	N/A	£35
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<b>hardware/software installation/testing/setup</b> (per item)	£10	£30
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<b>notebook/laptop repairs:</b> typically: power socket=£30-£40, keyboard=£15-£20, fan=£25-£35, screen=£50-£70, USB/LAN/audio socket=£40-£50, hinges=£30-£40, BGA chip=£130	POA	N/A
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**slow computer/internet surcharge for installs/scans/updates**  
RAM<4GB or CPU=Pentium/Celeron/Atom or <2.2GHz dual core=£10 & <1.8GHz or <3MB cache=£20  
**internet (onsite only) <2MB/s=£10 & <1MB/s=£20 (average speeds, confirmed via a speed test)**

All prices assume no pre-existing problems, else a £20 diagnostic fee may need to be applied.  
Prices correct at time of printing, but subject to change without notice - see website for current prices.  
Terms: immediate payment upon completion of work. Cleared funds required for non-stock parts.

**SHOP HOURS: Mon-Thu:0800-1700, Fri-Sat:0800-1600, Sun+BH:CLOSED**